Example of Remote Desktop Messaging Configuration for Most IMAP Clients

1. Fill out a CSM Telecommunications Work Request Form and specify that it is a request for Desktop Messaging. Telecommunications personnel must configure your current voice mailbox for desktop messaging and install or provide you with the Nortel CallPilot player required for Desktop Messaging.

1. Once your voicemail is configured and you have the player installed, open your email client. The instructions below are generalized for most email client applications, but may not be exact for your particular client.

1. Create a new account in your email client. On most applications, this is done from the Tools menu, Accounts option.

1. Add or create a new email account.

1. Enter your name and email address

1. Select IMAP as your incoming server type and name the incoming server tccallpilot.mines.edu

1. Outgoing mail server is smtp.mines.edu

1. Enter your ten-digit campus telephone number as the username

1. Enter a name, like Voicemail, for the new account and complete the setup.